

242160

Jocelyn.Boyd

From: Joanne Eggert <dgrandma@comporium.net>
Sent: Monday, March 11, 2013 8:29 PM
To: 'TC Water Citizen Advisory Council'; Jocelyn.Boyd; skippekb@dhec.sc.gov
Subject: RE: Action taken
Attachments: Dear Representative Mulvaney on Water hike.docx

Karin, Jocelyn and Linda,

Please see attached letter we sent to Representative Mulvaney.

Also this afternoon, I was up at the Tega Cay Marina fishing and I noticed there was a lot of foreign debris that is not normal floating near the surface in the channel. It is not normal to see this and I fish down there several times/week. I wonder if there was another sewage spill. This needs to be investigated. The lift station off of Bora Bora down by hole #5 is right off this channel. Occasionally a truck will come and empty the lift station into the truck.

Thank you.

David Eggert

From: TC Water Citizen Advisory Council [<mailto:tcwateradvisory@hotmail.com>]
Sent: Friday, March 08, 2013 1:34 PM
To: dgrandma@comporium.net
Subject: RE: Action taken

Joanne,

Thank you so much for sending a copy of your complaint. I would like to ask you to send a copy to the PSC if you do not mind. This is a well written letter that explains our frustration and I would like to have it become a part of the 9 month period of time referred to in OrderNo 2013-79.

Thank you for your continued help and we hope you will watch Cuyo and get your neighbors involved. I know we have the attention of Utilities, Inc as the CEO has contacted our Mayor. Perhaps something positive will come for this in the future.

The email address to send this to is jocelyn.boyd@psc.sc.gov and also send it Karin Skipper at skippekb@dhec.sc.gov (she is the liaison for DHEC).

Again, thank you so much and let us know if you get any responses to your emails.

Linda

Our website - <http://www.norateincrease.com/default.html>

Tega Cay Water Citizen Advisory Council: *As Tega Cay residents, we come together for a more powerful voice to demand efficient, higher-quality wastewater and water service under TCWS with less offensive aesthetics, odors and environmental impact. In doing so, we benefit all of Tega Cay's health and safety, quality of life and property values.*

From: dgrandma@comporium.net
To: tcwateradvisory@hotmail.com

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MAR 12 2013

PSC SC
MAIL/DMS

Subject: Action taken

Date: Mon, 4 Mar 2013 20:22:01 -0500

Linda,

First let us say thank you so very much for all of your efforts to help organize the citizens of Tega Cay and help our voice be heard. We also are frustrated with the entire decision and rate increase. We sent this letter to Mick Mulvaney along with your e-mail that came out after the decision was made. We wanted to keep you in the loop on what we sent out.

David and Joanne Eggert

March 3, 2013

Dear Representative Mulvaney,

Attached is a copy of the correspondence from Linda Stevenson regarding the Tega Cay Water Services rate hike effective this month. The TCWS is very irresponsible with their service and maintenance. We continue to be charged ridiculous rate increases for the poorest quality of drinking water and a lake that we will no longer swim or play in due to the ever occurring sewage spills.

If TCWS was a public corporation operating in a free market with competition, it would have been shut down many years ago. We have many friends that live in the new part of Tega Cay. They get their water via the York to Fort Mill lines but their bills are $\frac{1}{4}$ to $\frac{1}{3}$ of ours in historic Tega Cay. We were speaking to friend who was at Myrtle for over a month. They did not use one single drop of water while gone and their water bill was still one hundred dollars. That is outrageous.

We are very concerned that our property value will be adversely affected by this extremely expensive water. Besides having bills that are consistently over one hundred dollars/month and have gone over two hundred on occasions, the water quality is deplorable. We have purchased a very high end water filtration system for our drinking water. The water often smells. There is dirt or mold that sticks to all of your faucets and fixtures. It is truly disgusting. We know they test our water and say it is safe but when you see how dirty and stained fixtures get in one week's time, it is worrisome to think what our bodies are absorbing from this.

One of our major concerns is the repeated sewage spills from River Hills and Tega Cay which are both affiliated with the same parent water company. Lake Wylie provides drinking water for Rock Hill, Fort Mill and Tega Cay. Over the years, these spills are reported to DHEC and DHEC does very little to fine TCWS or make them take measures to prevent future spills. The people in Tega Cay are appalled that stricter standards are not set and followed for the water company to follow. Every time there is a very heavy rain, somewhere there is a spill that develops and gets into Lake Wylie. Some of their pumping stations are not up to standard to handle the volume of raw sewage coming from Tega Cay.

We are asking you how these spills are affected by the clean water act. What preventative measures or fines can be levied on this company to prevent future spills? This lake is being contaminated over and over again by their spills. DHEC does not help with the situation at all.

We are asking for your help with TCWS. What steps can we take as concerned citizens to get the EPA involved in this to eliminate the continuous pollution in Lake Wylie? Can you please direct us beyond DHEC to what we can do or who we can get involved to get this resolved? We wanted to ask for your help for the 1722 households in Tega Cay that are affected by this. We would appreciate your help with this matter.

Sincerely,

David and Joanne Eggert (803-548-6864)
10012 Cuyo Ct
Tega Cay, SC 29708

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MAR 12 2013

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